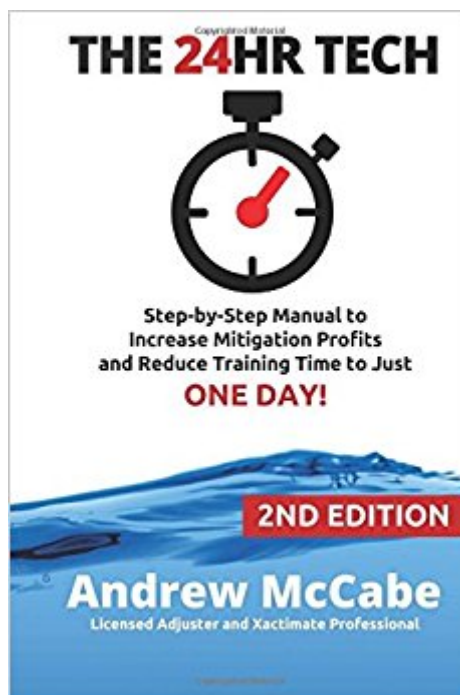




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# THE 24HR TECH: 2nd Edition: Step-by-Step Guide To Water Damage Profits And Claim Documentation



## Synopsis

The 24-Hour Tech is a training manual for those in the water damage or restoration field. This manual walks the reader through the 20-Step Mitigation Process. It is intended as a complete training manual for new Water Damage Technicians who wish to quickly learn how to properly document insurance losses involving water damage. Andrew McCabe developed this process over years of water damage claims experience. He still uses it today in his consulting practice at Claims Delegates. If you want to learn quickly how to properly document and perform water damage mitigation, without paying for an expensive certification class, The 24-Hour Tech is perfect for you. The process and manual are also the perfect complement to recent grads of WRT or ASD training classes. You may understand HOW to dry a structure, but The 24-Hour Tech teaches you how to get PAID by insurance companies. The results of the 20-Step Mitigation Process are meant to be handed to a professional Xactimate estimator and allow them to quickly create comprehensive estimates for insurance adjusters and carriers.

## Book Information

Paperback: 70 pages

Publisher: CreateSpace Independent Publishing Platform; 2 edition (May 12, 2016)

Language: English

ISBN-10: 1530111773

ISBN-13: 978-1530111770

Product Dimensions: 6 x 0.2 x 9 inches

Shipping Weight: 5.6 ounces (View shipping rates and policies)

Average Customer Review: 4.7 out of 5 stars 4 customer reviews

Best Sellers Rank: #217,281 in Books (See Top 100 in Books) #3 in Books > Business & Money > Insurance > Property

## Customer Reviews

Andrew McCabe is a writer and restoration professional based in Bend, Oregon. He is a fifteen-year veteran of the disaster recovery industry. He began his career in Portland, Oregon with a company called DowColumbia. Andy has performed every function of a restoration professional from mold and water technician to marketing and estimating. He applies his knowledge and experience helping contractors navigate the strange world of insurance claims. He is a licensed insurance adjuster in the State of Oregon and holds several industry certifications including Applied Structural Drying,

Certified Restoration Technician and Mold Remediation Technician. After working for several contractors in three states, Andy opened the independent Xactimate estimating & consulting company Claims Delegates. Claims Delegates helps contractors and property owners alike, navigate the world of insurance claims. Andy has started several new ventures in 2015 to further help the Restoration Industry as a whole, including: TheClaim.Clinic - Podcast dedicated to disaster recovery education Andy is always open to making new connections and helping out whenever he can. Feel free to reach out on LinkedIn: <http://www.linkedin.com/in/andymccabe>.

This will hopefully eliminate a lot of frustrations because of its one-step-at-a-time approach! Excited to roll it out to our techs!

I wrote this manual to help my clients make more money. And it works.

Love the book.. I'm a business owner, adding this on to my current carpet cleaning services. I wasn't sure which direction to go after I got iicrc certified.. I have never done flood remediation before. I have since read the book 3 times, and did the sheets along with them.. I know have a good understanding of the process that needs to happen when you get called on a job.. it's a great book and it's very organized.

Andrew breaks down the entire process from beginning to end. It is extremely simple, but also thorough. This is a great foundation to any restoration company's water damage process. Great read!

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